



# 2024 RESOURCE GUIDE

## HOTLINES (24/7)

|   |                       |
|---|-----------------------|
| 211 Referral Line.....                    | 211 or 1-800-283-9323 |
| Adult/Aging Services Hotline.....         | 1-800-321-2462        |
| Adult Protective Services Hotline.....    | 1-877-657-3092        |
| CWS/Child Abuse Hotline.....              | 1-800-331-1585        |
| Mental Health Info Crisis Line.....       | 1-800-320-1616        |
| National Suicide Prevention Lifeline..... | 988                   |
| Office of Compliance & Ethics.....        | 624-7465              |
| Substance Use Disorder Access Line.....   | 1-866-732-4114        |
| Tulare County Warm Line.....              | 1-877-306-2413        |

## ADMINISTRATION

|   |          |
|---|----------|
| HHS Administration.....                 | 624-8011 |
| Community Outreach (COT).....           | 624-7474 |
| Human Resources.....                    | 624-8450 |
| Office of Emergency Services (OES)..... | 624-7495 |
| Payroll.....                            | 624-8450 |
| Public Information Officer.....         | 624-8007 |

## FAMILY ADVOCATES

|                      |                |
|----------------------|----------------|
| <b>Mental Health</b> |                |
| Family.....          | 624-7449       |
| Patient Rights.....  | 1-800-905-5597 |

## Human Services

|                               |          |
|-------------------------------|----------|
| Elder & Dependent Adults..... | 713-2877 |
| Child Welfare Services.....   | 623-0300 |
| TulareWORKs.....              | 623-0125 |

## FISCAL OPERATIONS

|   |          |
|---|----------|
| Fiscal Operations Administration.....   | 624-8010 |
| Animal Care and Adoption Services.....  | 636-4050 |
| Dog Licensing (Tulare County only)..... | 636-4055 |
| Facilities.....                         | 624-7377 |
| HHS Technologies.....                   | 624-7469 |
| Office of Compliance & Ethics.....      | 624-7465 |

## HUMAN SERVICES

|                                    |          |
|------------------------------------|----------|
| Human Services Administration..... | 624-8075 |
| Civil Rights Coordinator.....      | 624-8074 |
| Training Services.....             | 623-0100 |

## Adult and Senior Services

|   |  |
|---|--|
| Adult Protective Services/Public Guardian (Conservatorship) (APS/PG)..... | 623-0650 or 1-877-657-3092   |
| Aging Services/Kings & Tulare Area Agency on Aging (K/T AAA).....         | 623-0199 or 1-800-434-0222   |
| Health Insurance Counseling & Advocacy Program (HICAP).....               | 713-2875 or 1-800-434-0222   |
| In-Home Supportive Services (IHSS).....                                   | 623-0600 or 1-800-571-9555   |
| Multipurpose Senior Services Program (MSSP).....                          | 623-0199   |
| Nutrition Program/Senior Centers.....                                     | 1-800-321-2462<br>(Cutler-Orosi, Earlimart, Exeter, Farmersville, Goshen, Lindsay, Porterville, Tulare, Visalia, Woodlake) |

## HUMAN SERVICES (CONT.)

|                                      |                |
|--------------------------------------|----------------|
| Veterans Services Office (VSO) ..... | 713-2880       |
| <b>Child Welfare Services</b>        |                |
| Child Welfare Services (CWS).....    | 623-0300       |
| Resource Family Approval.....        | 687-6801       |
| <b>TulareWORKs</b>                   |                |
| Dinuba.....                          | 595-7000       |
| Lindsay.....                         | 562-7400       |
| Phone Center.....                    | 1-800-540-6880 |
| Porterville.....                     | 788-1500       |
| Tulare.....                          | 685-2100       |

## INTEGRATED SERVICES

|                                     |          |
|-------------------------------------|----------|
| Enhanced Care Management (ECM)..... | 623-0101 |
| Homeless Initiative.....            | 624-7471 |

## MENTAL HEALTH SERVICES

|   |                |
|---|----------------|
| Mental Health Administration.....         | 624-7445       |
| Psychiatric Emergency Team (PET).....     | 1-800-320-1616 |
| Suicide Prevention Task Force (SPTF)..... | 623-0995       |

## Adult Services

|   |          |
|---|----------|
| Alcohol & Other Drug (AOD) Prevention, Treatment & Recovery Services..... | 636-4000 |
| North County Mobile.....  | 627-2046 |
| Porterville Adult Clinic.....   | 788-1200 |
| Senior Counseling.....  | 623-0900 |
| South County Mobile.....  | 687-0929 |
| Visalia Adult & Integrated Clinic (VAIC).....                             | 623-0900 |

## Family Intervention

|                                      |                |
|--------------------------------------|----------------|
| Recovery Services                    |                |
| Porterville.....                     | 788-1529       |
| Visalia.....                         | 636-4000       |
| TCOE Behavioral Health Services..... | (559) 730-2969 |
| Therapeutic Behavioral Services..... | 624-7391       |

## Transitional Age Youth (TAY)

|   |          |
|---|----------|
| Central One-Stop.....                     | 687-8713 |
| North One-Stop.....                       | 627-2046 |
| South One-Stop.....                       | 784-0312 |
| Crossroads (TAY) Housing-Visalia.....     | 735-0927 |
| Crossroads (TAY) Housing-Porterville..... | 788-2719 |

## Youth Services

|                                       |          |
|---------------------------------------|----------|
| Dinuba Children's Services.....       | 591-6680 |
| Porterville Youth Services.....       | 788-1200 |
| Sequoia Youth Services.....           | 594-4969 |
| Tulare Youth Service Bureau, Inc..... | 688-2043 |
| Visalia Youth Services.....           | 627-1490 |

## PUBLIC HEALTH SERVICES

|  |                |
|--|----------------|
| Public Health Administration.....                        | 624-8480       |
| Epidemiology.....  | 624-8480       |
| Public Health Emergency Preparedness (PHEP).....         | 624-7386       |
| Vital Statistics (Birth/Death Certificates).....         | 685-5710       |
| <b>Chronic Disease Prevention</b>                        |                |
| Nutrition Education & Obesity Prevention (NEOP).....     | 687-6883       |
| Tobacco Prevention Program .....                         | 687-6886       |
| <b>Communicable Disease</b>                              |                |
| Communicable Disease Control.....                        | 685-5720       |
| HIV/AIDS/STD.....  | 685-5790       |
| Immunizations Program.....                               | 685-5725       |
| Tuberculosis (TB) Control Program.....                   | 623-0690       |
| <b>Environmental Health</b>                              |                |
| Administration.....                                      | 624-7400       |
| Dairy Inspections.....                                   | 624-7400       |
| Food Sanitation and Consumer Protection.....             | 624-7400       |
| Hazardous Materials (CUPA).....                          | 624-7400       |
| Household Hazardous Waste (HHW).....                     | 624-7400       |
| Medical & Solid Waste Management.....                    | 624-7400       |
| Well Drilling.....                                       | 624-7400       |
| <b>Health Services</b>                                   |                |
| Breast and Cervical Cancer Control.....                  | 623-0700       |
| Health Care Centers                                      |                |
| Farmersville.....  | 713-2890       |
| Visalia.....   | 623-0700       |
| Family Planning/Prenatal Care.....                       | 623-0700       |
| Public Health Lab.....                                   | 685-5750       |
| Public Health Nursing                                    |                |
| Porterville.....   | 788-1131       |
| Tulare.....  | 685-2275       |
| <b>Maternal/Child/Adolescent Health Programs</b>         |                |
| California Children's Services (CCS).....                | 685-5800       |
| Car Seat Safety Program.....                             | 685-2275       |
| Child Health & Disability Prevention (CHDP).....         | 685-5800       |
| Childhood Lead Poisoning Prevention Program (CLPPP)..... | 685-5800       |
| High-Risk Infant Program.....                            | 685-2275       |
| Immunizations Program.....                               | 685-5725       |
| Local Oral Health Program (LOHP).....                    | 623-0705       |
| Perinatal Substance Exposure Program (PSEP).....         | 685-2275       |
| Safe Asleep Program.....                                 | 685-2275       |
| Sudden Infant Death Syndrome (SIDS).....                 | 685-2275       |
| Women, Infants & Children (WIC).....                     | 1-800-360-8840 |

AREA CODE is (559) unless noted as 1-800 or 1-866 or 1-877

